

Amendments to the Specification:

Please amend the first paragraph on page one as follows:

This application claims the benefit of U.S. Provisional Application 60/208,364 filed May 31, 2000. This application is also related to co-pending application INTEGRATED COMMUNICATION SYSTEM AND METHOD, Nelson et al., Serial No.: 09/871,420, filed on May 31, 2001, and incorporated herein by reference.

Please amend the first full paragraph on page ^{eight}~~six~~ as follows:

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The network server 22 provides the product or service provider with remote access to data collected within twenty-four hours of its collection across a virtual private network, which keeps all data off the public internet and ensures privacy and security. This server authenticates the end user for access and encrypts and de-encrypts data transferred to the survey presentation unit 24 on which the outcome measurements presentation operates and where all archival and dynamic data is stored. The communication system is more fully discussed in co-pending application INTEGRATED COMMUNICATION SYSTEM AND METHOD, Nelson et al., Serial No.: 09/871,420, filed on May 31, 2001, and incorporated herein by reference.